

TOWNSEND BUILDING SERVICES

Retirement Living Refurbishment Specialists

*With a dedicated team and supervisors
across Australia, we are here to assist with
all your refurbishment needs.*

DISCOVER THE TBS DIFFERENCE



THE TBS REFURBISHMENT PROCESS

1

ATTEND SITE

Estimator attends within 48 hours of receiving Quote Request and Scope of Works

2

QUOTE SUBMISSION

Quote submitted within 5 business days of Quote Request

3

WORKS COMMENCEMENT

Site opens within 5 business days of Work Order being received

4

ONGOING UPDATES

Weekly updates emailed to track progress of job

5

DEDICATED SUPERVISOR

Dedicated local Supervisor to manage and oversee all aspects of the refurbishment

LOCATIONS

With branches across Australia, we've got you covered.



Before & After



LIVING ROOM



BATHROOM



Before & After



BATHROOM



KITCHEN



Before & After



KITCHEN

THE VALUE OF TBS

Local experts trusted to deliver quality

We are committed to delivering quality refurbishments and understand that customer satisfaction is the cornerstone of any successful business. Our experience has allowed us to identify **five key elements** that are important to our customers:

- 1 **RAPID QUOTE TURNAROUND**
- 2 **COMPETITIVE PRICES**
- 3 **QUALITY WORK**
- 4 **ON-TIME COMPLETION**
- 5 **CLIENT CARE AND RESPECT**





Frequently asked **QUESTIONS**

HOW LONG DOES IT TAKE TO COMPLETE A REFURBISHMENT?

We have a 40-day turnaround for a Major Refurb and a 22-day turnaround for a Reinstatement.

WHAT IS THE WARRANTY PERIOD FOR WORKS CARRIED OUT?

Works are covered under warranty for 6.5 years nationwide.

IS TBS ABLE TO ASSIST WITH GENERAL MAINTENANCE ITEMS?

Yes, we are happy to assist with all aspects of building maintenance. Please email our office to request a quote.

CONTACT US TODAY

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8:00 am - 5:00 pm AEST
Open Monday - Friday